



## Frequently Asked Questions

### **Will I get a booking confirmation once I've paid online?**

Yes, this will automatically get emailed to you immediately after you've paid. If you lose this confirmation, you can email us and we'll send it over to you again.

### **If I book on the longer distance can I transfer to the shorter distance on the day?**

Yes, but you must inform us before you set off as we will need to inform the timing company so you get the correct time.

You can also transfer before the event by logging in to the entry system and moving your event entry to an alternative distance.

### **What time does each Sportive start?**

The ride start times will be staggered, with the first wave of 160km rider starting at 08.00. The 80km riders will start from the Craft Village at 09:00 and the 40km ride will leave at 10:00.

### **Will there be parking close by?**

Mundy Centre car park, just off Markeaton Lane is the official car park for the event. There is a £4 car parking charge payable at the Pay and Display machines in the car park. Please note that if you don't have a visible ticket in your car, you may get a parking fine.

### **Will the routes be clearly signposted?**

All routes will be clearly sign posted with yellow correx signs and black arrows. There will be a Cycle Derby sticker on every sign associated with the event.

### **Will there be a medical team in attendance?**

There will be a medical tent in the event village.

There will also be first aid supplies at some of our drink stations as well as a motorbike outrider who can administer first aid.

### **What do I do if I have a puncture or a mechanical problem?**

You should take a puncture repair kit with you during the ride. Mechanics will be in the event village and we will have 'roaming' the route. If you do have a mechanical problem that needs attention during the ride we will give you a phone number you can use when you register.

### **Where can I see the Sportive terms and conditions?**

[By clicking on this link](#)

### **Will the roads be closed?**

The Sportive is run on open roads and complies with current legislation regarding cycling on the highway. Given the location and length of all the routes it would be impractical and inconvenient to other road users to run the event on closed roads.

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### **Will there be water/food on the course?**

There will be feed stations available every 30 miles or so on each route, 3 on the 160km route 2 on the 80km route & one on the 40km route. Energy products and bananas will be available at feed stations, along with a supply of food for each rider. Do not take more than you require, remember your fellow cyclist that will be arriving after you.

### **Is there a cut off time?**

The finish will close at 18:00 on the day. It is felt that this is a reasonable period to allow for completing the course the sweep vehicle (Broom Wagon) will be travelling at an average speed of 10 MPH. If the sweep vehicle catches up with you, you will be allowed to continue on the route but will have to outside of the event support infrastructure and without signage as the sweep vehicle will be removing it as it goes.

The sweep vehicle will be available to collect participants who choose not to complete the full course.

### **When can I register?**

Registration is an important process for all mass participation events. It confirms the person participating is the one who entered, that they have their event numbers and timing chip for the event and have the latest information of route conditions and regulations.

Registration will be at the Craft Village visitors centre in Markeaton Park on the Saturday afternoon and Sunday morning before the event. Times will be confirmed nearer the event date.

At registration you will receive your timing transponder/seat post number and a goody bag.

We also have Cycle Derby Sportive cycling jerseys and buffs for sale at £38 and £7 respectively.

### **Withdrawals and Refunds**

[Please see our Terms and Conditions page.](#)

### **What communication will be received before the event?**

Monthly newsletters containing training tips, GPS maps, events progress, advice on kit list & bike preparation advise.

### **What will I need on the day?**

Spares (inner tube, tyre levers, and pump) waterproof. Drinks bottle and energy food.

### **Is there a bag drop off at the start?**

There is no official bag drop for the event.

### **Will I need to train for this?**

Dependant on fitness levels and experience, monthly newsletters will be sent out and will include training tips.

### **Are helmets compulsory on this sportive?**

Yes they are – you won't be able to participate without one.